Florida Health Information Exchange
Price List

Services offered to health care providers and health plans are priced as described below. Fees are set to fund the costs of the maintenance of the services and technical development.

**Patient Look-Up (PLU)**, participating organizations are charged as follows:
- Organizations are charged a $49,000 base fee annually, plus a $14 per licensed bed fee (excluding skilled nursing beds). Fees are due when the organization begins validation testing for production.
- Participating organizations are charged an annual PLU software maintenance fee of $25,000. This fee is due from organizations once they begin the onboarding process.
- As applicable, a $12,000 per 100 hours onboarding fee will be charged for testing and technical assistance.

**Event Notification Service (ENS)**, subscribing organizations are charged as follows:
- Health plans can subscribe for an annual fee of $75,000 per member panel of 50,000 members or less and $25,000 per each additional member panel of up to 100,000 members.
- Health care providers (and health plans with fewer than 50,000 members) can subscribe for a pro-rated fee of $1.50 per patient per year with a minimum annual fee of $7,500.
- Hospitals contributing encounter data to ENS can subscribe at a discounted rate of $0.50 per patient per year with a minimum annual fee of $7,500.
- There are no fees to hospital participants acting solely as a data source.

**Direct Messaging**, webmail fees are as follows:
- For one account, organizations are charged an initial $186 fee. This fee covers one organization certification, one administrative credential, and one mailbox.
  - Additional administrative credentials are $45 each.
  - Each additional mailbox is $96 annually ($8/month).
- For annual renewal of one account, organizations are charged $132. This fee includes the renewal for one mailbox, renewal of the organizational certificate, and renewal of the administrative credentialing.
- Payment is due upon registration and annually thereafter.

*Price increases subject to approval by the Agency for Health Care Administration.*