Florida Health Information Exchange  
Price List  
July 1, 2014*  

General Pricing Policy  
Services offered to health care providers and health plans are priced as described below. Fees are set to fund the costs of the maintenance of the services and technical development.

Patient Look-Up (PLU), participant organizations are charged as follows:
• Participant organizations are charged a $49,000 base annual fee plus a per licensed bed fee of $14 excluding skilled nursing beds. Fee is due when the organization begins validation testing for production.
• Participant organizations are charged a PLU software maintenance fee of $25,000 assessed annually; this fee is due from organizations once they begin the onboarding process.
• As applicable, a $12,000 onboarding fee for testing and technical assistance per 100 hours

Event Notification Service (ENS), subscribing organizations are charged as follows:
• Health plans are charged an annual fee of $75,000 per member panel of 50,000 members or less and $25,000 per each additional member panel of up to 100,000 members
• Health plans and ACOs with less than 50,000 Florida members, as determined by the Florida HIE, can subscribe on a pro-rated basis of $1.50 per member with a minimum payment of $7,500.
• There are no fees to health care provider participants acting solely as a data source.

Direct Messaging webmail fees are as follows:
• Organizations are charged an initial $45 fee for an organization certificate and $45 for credentialing of an organizational representative plus $8 per mailbox per month for a required 12-month period; additional organizational representative credentials are $45 each
• Annual renewals of the certification fee and credentialing fee are $18 each
• PLU and ENS participants receive two (2) mailboxes at no charge
• Payment is due upon registration and annually thereafter

*Price increases subject to review by stakeholders and approval by the Agency for Health Care Administration; current Florida HIE prices will be posted on Florida HIE website.

Last Updated 8/12/15