

The Florida Health Information Exchange exists to help improve care coordination and reduce health care costs in Florida.



The Agency for Health Care Administration oversees the initiative and entered into a no-cost contract with Audacious Inquiry (Ai) to operate the Florida HIE in 2017. Ai is a health information technology and policy company that supports successful HIE initiatives in 10 states nationwide.

What is ENS®?

Ai's Encounter Notification Service® (ENS®) is the flagship service of the Florida HIE and **allows health care providers to improve care coordination, reduce unnecessary hospital admissions and readmissions, and lower costs.** ENS works by providing real-time notice of patient hospital encounters to health systems, Health Plans, Accountable Care Organizations, Community Health Centers, physician practices regardless of record system. These providers then work with the patient to ensure a successful transition home and that appropriate follow-up care is provided.

Emergency Room (ER) Intercept

The Emergency Room (ER) Intercept breaks down data silos to equip doctors with critical information as they treat patients in an emergency setting. **ER Intercept provides a history of prior ER encounters - including prior violent incidents in the ER and notifies the doctor of other providers who are also responsible for that patient's care.** This real-time data is provided to the ER doctors and staff seamlessly within their existing workflows, allowing them to focus on their patient. ER Intercept is a key tool for combatting drug seeking in the ER and providing more informed care.

"HEAR WHAT PEOPLE ARE SAYING ABOUT ENS"

"As an ACO, ENS is our single most valuable service and allows us to provide point of care interventions that we would not have otherwise known existed. After having ENS, we can't imagine operating an ACO without it."

David Klebonis,
Chief Operating Officer
Palm Beach ACO



"Florida HIE's ENS service is a key part of an integrated care delivery system. Having the ability to share real time ER and Inpatient admissions from all area hospitals with our providers has been invaluable. We love the service they provide."

Dina Lewis,
Analytics Program Manager,
Primary Partners ACO



"ENS' reports have enabled Pediatric Associates to communicate with our patients' more timely, aid in the quality of care, increase patient satisfaction, and have given us the ability to better understand our ER utilization."

Matt Hoffman,
Director of Analytics,
Pediatric Associates



"Through the use of the ENS alerting system, Adventist Health System's Population Health Services Organization has been able to accurately monitor out-of-network admissions, better facilitate transfers where needed, and help with timely discharge planning and follow-up for our patients."

Jason Aspinwall,
Senior Director of Interoperability
Adventist Health System



Ai is incredibly efficient at customizing data needs to help us help our provider network. They easily saved us 6 months of work which directly benefits our provider network by providing them with the necessary actionable data."

Dallas Johnson
Director of Medical Expense Initiatives
WellCare Health Plans



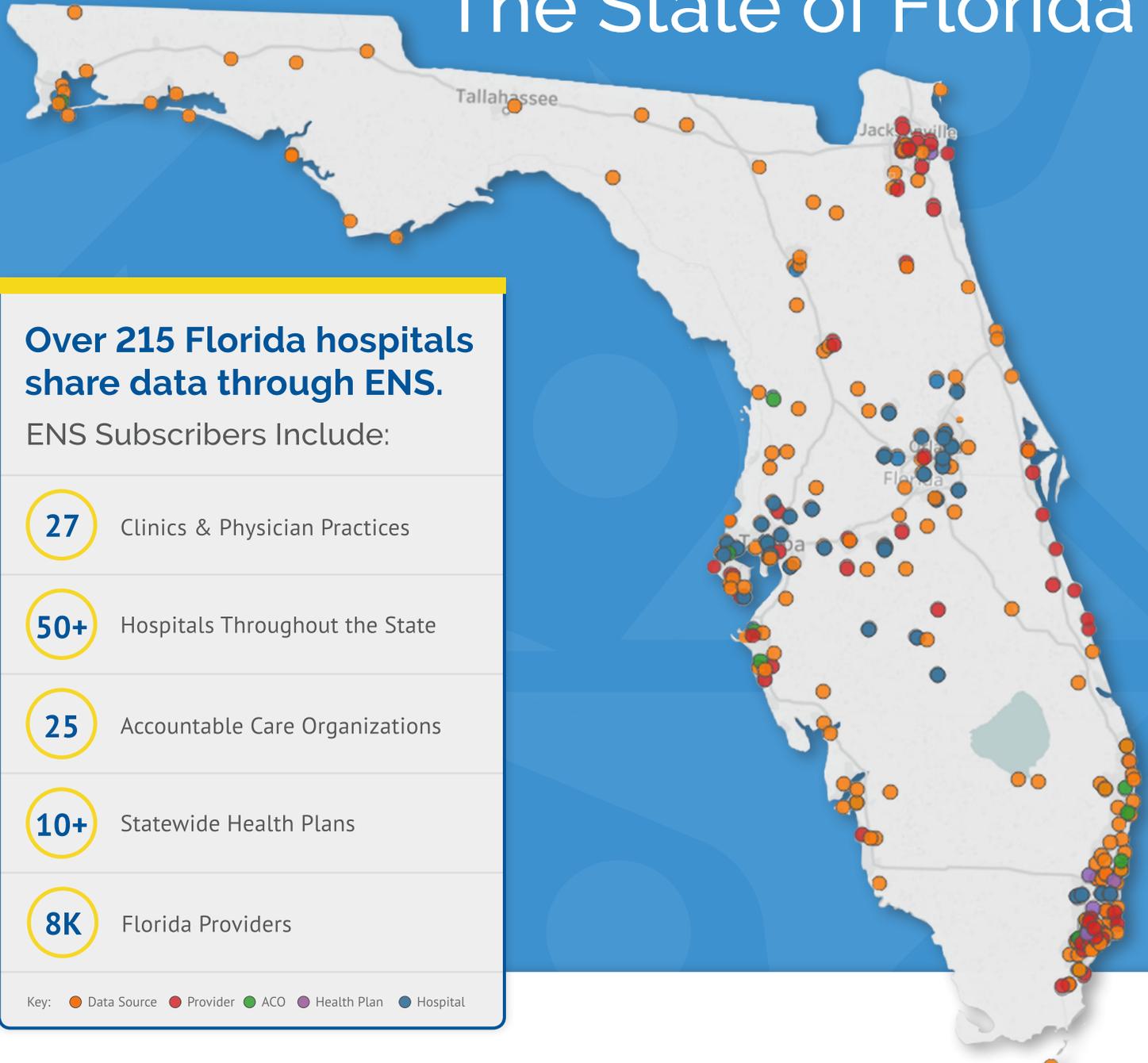
Florida has led the country in ACO success and with this partnership again leads by being one of the only states to have a high functioning successful HIE. The Florida HIE and Ai bring real value to ACO's driving medical cost reduction programs."

Nicole Bradberry
Chief Executive Officer
Florida Association of ACO



ENS CONNECTS

The State of Florida



ENS Annual Statistics

800K

Notifications Per Month

8M

Lives Covered

100%

Annual Increase in Lives